



















WELCOME

On behalf of the Victorian Water Industry Association we welcome you to the 2010 VicWater Annual Conference.

The conference brings together Directors and senior managers from Victoria's water businesses, together with leaders from government, business and industry sectors.

The theme for this year's conference, "Charting our Future" focuses on good governance and direction. Clear and efficient governance arrangements are critical to the sustainable management of water resources and delivery of water services in Victoria.

Good governance provides the foundation for high performance and enables entities to perform efficiently and effectively to ensure they respond strategically to changing demands and circumstances.

As an industry we are only too well aware of the imperative for good governance practices that support businesses ability to perform at their optimum in conditions that can be challenging and often outside their control; population growth, low rainfall conditions and the uncertainties of climate change just to name a few.

Throughout the conference you will hear from a number of individuals who have a great deal of experience and knowledge in various aspects of governance and they will share the challenges they have faced and the knowledge that they have accumulated.

The conference dinners and the session breaks provide delegates with the opportunity to network with colleagues and industry representatives, exchanging ideas and establishing new contacts.

This year's program has been developed with Directors and senior managers in mind and we look forward to welcoming you to the Novotel Forest Resort Creswick for what, we believe, will be an outstanding conference.



Jan Greip

Jan Greig Chair



Steve Bird
Chief Executive Officer

VICWATER 2010 **CONFERENCE PROGRAM**

Pre-Conference Welcome Wednesday, 1 September 2010

7.00pm Pre Dinner Drinks

7.30pm

Annual Conference Dinner (Dress Smart Casual)

Sponsored by Thiess Services

Thiess

7.30pm Informal Welcome Dinner in the

Harvest 383 Restaurant

9.00am 9.30am	Registration	
9.30am		
	Welcome address	Jan Greig Chair, VicWater
9.40am	Opening Address A British-born, Australian-based journalist, who has won many awards for his investigative reporting.	Paul Barry Journalist and Presenter
10.00am	Keynote Address Directors - What you need to know	John Harte Principal, Gnarwarre Group of Companies
11.00am	Morning Tea: Trade Display Area	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
11.30am	Water Sensitive Cities	Rob Skinner Managing Director, Melbourne Water
12:15pm	Board Performance Assessment	Sue O'Connor Managing Director, Balcombe Consulting
1.00pm	Lunch: Harvest 383 Restaurant Sponsored by: Vision Super	SION
2.00pm	Governance and the Water Industry	Ron Ben-David Chair, Essential Services Commission
2.30pm	Stewardship of Alternative Water programs	Rod Dedman Manager Water Policy, Department of Health
3.00pm	2009 VicWater Development Award Winners	Rita Narangala, <i>Manager Backlog Planning</i> Chris Brace, <i>Manager Treatment Plant Planning</i> Both from Yarra Valley Water
3.30pm	Afternoon Tea: Trade Display Area	111
4.00pm	VicWater Annual General Meeting Venue: Hepburn	Room
	VicWater Council Delegates are asked to attend the All other delegates are invited to observe.	VicWater Annual General Meeting.
4.30pm	Audit and Risk Committee Chairs Discussion (close	d session).
7.00pm	Pre-dinner drinks	19 2 mg 2 mg

CHARTING OUR FUTURE

DAY 2: Friday, 3 September 2010

9.00am	Risk Management	Roger Gowlett
		Risk Management Advisor,
		Victorian Managed Insurance Authority (VMIA)
9.30am	Effective Strategy Execution	Les McLean
		General Manager Commercial Services,
		Western Water
10.00am	Current Board Issues	Paul Geyer
		State Manager, Victorian Division,
		for the Australian Institute of Company Directors
10.30am	Morning Tea: Trade Display Area	
11.00am	Intelligent Networks	Andrew Jeffers
	- Lessons from the USA	General Manager, Service Delivery,
	The second second	Wannon Water
11.30am	Water History	Dr Geoff Russell
		Senior Public Affairs Adviser,
1 -11	The state of the s	Department of Sustainability and Environment
12.20pm	Conference Close	Jan Greig
	9 4	Chair, VicWater
12:30pm	Lunch: Harvest 383 Restaurant	State of the State of
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Paul Barry

Paul Barry studied Politics, Philosophy and Economics at Oxford University. In 1973 he graduated with 1st Class Honours. Born in England, he has lived in Australia since 1986 and is now one of the country's most respected journalists. His films for the ABC's Four Corners in the early 1990s won him every major TV award.

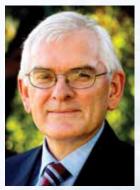
Paul Barry's work as a journalist has won numerous awards, including a Walkley in 2001 for an expose on tax-dodging barristers. He is a former host of the ABC's 'Media Watch' and Channel 7's 'Witness'. He has also reported for Channel 9's 'A Current Affair' and '60 Minutes' and written for the Sydney Morning Herald. Paul's investigations of Alan Bond's and Kerry Packer's business affairs in the 1980s and 1990s led to three best-selling books.



Dr John Harte

Dr John Harte is a Principal at Integrity Governance. He brings 18 years experience as a presenter and facilitator around the world and is a graduate of the Harvard Business School "Leading Professional Services Firms" course. He has facilitated the Australian Institute of Company Directors Diploma course for five years, specialising in board effectiveness, decision making and the practical elements of working on, and with, boards. John's practical water industry experience includes director training, strategic planning, board and governance reviews, chairmen and Managing Director mentoring as well as practical development and implementation of good governance and succession plans to enhance the quality, sustainability and value of businesses.

John has worked in Europe, Russia, Asia, the Americas and Australia with Goldman Sachs JBWere, Schroders, Capital International and Mars Incorporated. He is also a Fellow of the Australian Institute and the UK Institute of Directors.



Rob Skinner

Rob Skinner was appointed Managing Director of Melbourne Water in February 2005.

He is currently a Board member of the Water Services Association of Australia and actively involved in a number of significant sustainability initiatives in Melbourne.

Prior to joining Melbourne Water, he was Chief Executive Officer of Kingston City Council for ten years, during which time he held a number of key positions in the water sector including Chairperson of Southern Rural Water and Chair of the Victorian Stormwater Advisory Committee.

Other senior appointments prior to 1995 include Chief Executive Officer of Dandenong Valley and Western Port Authority, Chief Executive of the Coode Island Review Panels and Manager of Parliament and Government in the Department of Premier and Cabinet. He has been a leading figure in Victoria's water sensitive urban development programs.

Mr Skinner has initiated a number of collaborative relationships between Melbourne Water and agencies in a range of countries, including Singapore and UK.



INNOVATION

CO-OPERATION

SUSTAINABILITY

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Email: vicwater@vicwater.org.au Web: www.vicwater.org.au ABN: 46 541 210 712 Inc Reg No. A0016320F

REGISTRATION FORM

2 and 3 September 2010 - Novotel Forest Resort Creswick 1500 Midland Highway, Creswick



CONFERENCE PACKAGES

How to Register Fax or email Registration For	A Tax Invoice will be forward	Contact Person:	Phone Number:	Email Address:	Please ensure you provide an emailed.
Amount	\$	₩	\$ 7	₩	6
Non Member	at \$1,400 per person	at \$500 per person	at \$500 per person	at \$140 per person	TOTAL PAYMENT
Member	at \$1,200 per person	at \$450 per person	at \$450 per person	at \$120 per person	are inclusive of GST
Package	Full Conference	Day Conference 02/09/10	Day Conference 03/09/10	Conference Dinner 02/09/10	Above prices are
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How to Register Fax or email Registration Form to VicWater. A Tax Invoice will be forwarded by email
Contact Person:
Phone Number:
Email Address:
Please ensure you provide an email address so that your invoice can be emailed.

- Full conference package includes two night's accommodation (1 & 2/09/10), all breakfasts, lunches and dinners.
- Day package includes morning and afternoon teas, lunch and full conference documentation. Special rates are available of accompanying partners. Please contact Fiona Ould at VicWater for further details.

ATTENDEE DETAILS

	Name	Job Title	Company	Email	Package Type	Accommo	Accommodation Required		Attending Dinners	Dinners	Special Dietary Requirements
					A, BI, B2, C	A, B1, B2, C Type (S, D,T) 1/09/10 2/09/10 1/09/10 2/09/10	01/60/1	2/09/10	01/60/1	2/09/10	
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REGISTRATIONS CLOSE ON 4 AUGUST 2010

PLEASE REGISTER EARLY AS ACCOMMODATION AT THE VENUE WILL BE SUBJECT TO AVAILABILITY

CANCELLATIONS

Should you be unable to attend, a substitute delegate is welcome. A charge of 50% of the registration fee will be made for cancellations received at least 21 days prior to the start of the conference. No refund will be provided for cancellations within 21 days of the conference start date.

Privacy Disclosure The Victorian Water Industry Association ("VicWater"), ABN 46 541 210 712 is committed to protecting the privacy of your personal information as outlined in the Privacy Act 1988 (Cth)