

PreSort Letters, Promo Post, Charity Mail, Clean Mail and Acquisition Mail

delivery standards effective from 1 June 2020 (temporary delivery standards in place until advised)

PreSort Letters, Promo Post, Charity Mail, Clean Mail and Acquisition Mail are delivered Monday to Friday with letters and other mail.

Two delivery standards are available for PreSort Letters, Charity Mail and Clean Mail:

- **Priority Delivery** (suspended until 30 June 2021)
- **Regular Delivery** – delivered within a two business day window (where the day shown in the table is the last day of this window).

Delivery region	Sydney Metro	NSW Country	Canberra Metro	Melbourne Metro	Vic Country	Brisbane Metro	South East Qld	Central Qld	Far North Qld	Adelaide Metro	SA Country	Perth Metro	WA Southern & Central	WA North West	Hobart Region	Launceston Region	Darwin Subs	Alice Springs Area	NT Other
	1000-1920; 2000-2239; 2555-2574; 2740-2786	1921-1999; 2240-2483; 2495-2554; 2575-2599; 2621-2647; 2649-2714; 2716; 2720-2730; 2787-2897; 2921-2999	0200-0299; 2600-2620; 2900-2920	3000-3210; 3335-3341; 3425-3443; 3750-3811; 3910-3920; 3926-3944; 3972-3978; 3980-3983; 8000-8899	2648; 2715; 2717-2719; 2739; 3211-3334; 3342-3424; 3444-3749; 3812-3909; 3921-3925; 3945-3971; 3979; 3984-3999; 8900-8999	4000-4209; 4280; 4285-4287; 4300-4305; 4500-4517; 4520-4549; 9000-9299; 9400-9699	2484-2494; 4210-4279; 4281-4284; 4288-4299; 4518-4519; 4550-4676; 9700-9799; 9880-9919	4677-4803; 9920-9959	4804-4899; 9960-9998	5000-5199; 5800-5998	5200-5749	6000-6214; 6800-6999	6215-6507; 6509-6637	6638-6646; 6700-6797	7000-7150; 7152-7199; 7800-7899	7200-7499	0800-0821; 0823-0834	0822; 0835-0869; 0872-0999	

Lodgement region	Reg	Reg	Reg	Reg	Reg	Reg	Reg	Reg	Reg	Reg	Reg	Reg	Reg	Reg	Reg	Reg	Reg	Reg	Reg
SYDNEY WEST LF	3	4	4	4	5	4	5	5 ●	5 ●	4	5	4 ●	5 ●	5 ●	4 ●	5 ●	4 ●	5 ●	5 ●
South Coast MC	4	4	4	5	6	5	6	6 ●	6 ●	5	6	5 ●	6 ●	6 ●	5 ●	6 ●	5 ●	6 ●	6 ●
Hunter Region MC	4	4	4	5	6	5	6	6 ●	6 ●	5	6	5 ●	6 ●	6 ●	5 ●	6 ●	5 ●	6 ●	6 ●
Central West MC	4	4	4	5	6	5	6	6 ●	6 ●	5	6	5 ●	6 ●	6 ●	5 ●	6 ●	5 ●	6 ●	6 ●
Mid North Coast MSC	4	4	4	5	6	5	6	6 ●	6 ●	5	6	5 ●	6 ●	6 ●	5 ●	6 ●	5 ●	6 ●	6 ●
Northern Rivers MSC	4	4	4	5	6	5	6	6 ●	6 ●	5	6	5 ●	6 ●	6 ●	5 ●	6 ●	5 ●	6 ●	6 ●
New England MSC	4	4	4	5	6	5	6	6 ●	6 ●	5	6	5 ●	6 ●	6 ●	5 ●	6 ●	5 ●	6 ●	6 ●
Murray MSC	4	4	4	5	6	5	6	6 ●	6 ●	5	6	5 ●	6 ●	6 ●	5 ●	6 ●	5 ●	6 ●	6 ●
Riverina MSC	4	4	4	5	6	5	6	6 ●	6 ●	5	6	5 ●	6 ●	6 ●	5 ●	6 ●	5 ●	6 ●	6 ●
CANBERRA MC	4	4	3	4	5	4	5	5 ●	5 ●	4	5	4 ●	5 ●	5 ●	4 ●	5 ●	4 ●	5 ●	5 ●
DANDENONG LC	4	5	4	3	4	4	5	5 ●	5 ●	4	5	4 ●	5 ●	5 ●	4 ●	5 ●	4 ●	5 ●	5 ●
Geelong MC	5	6	5	4	4	5	6	6 ●	6 ●	5	6	5 ●	6 ●	6 ●	5 ●	6 ●	5 ●	6 ●	6 ●
Ballarat MC	5	6	5	4	4	5	6	6 ●	6 ●	5	6	5 ●	6 ●	6 ●	5 ●	6 ●	5 ●	6 ●	6 ●
Bendigo MC	5	6	5	4	4	5	6	6 ●	6 ●	5	6	5 ●	6 ●	6 ●	5 ●	6 ●	5 ●	6 ●	6 ●
Seymour MC	5	6	5	4	4	5	6	6 ●	6 ●	5	6	5 ●	6 ●	6 ●	5 ●	6 ●	5 ●	6 ●	6 ●
Gippsland MC	5	6	5	4	4	5	6	6 ●	6 ●	5	6	5 ●	6 ●	6 ●	5 ●	6 ●	5 ●	6 ●	6 ●
NORTHGATE MC/UNDERWOOD MC	4	5	4	4	5	3	4	4 ●	4 ●	4	5	4 ●	5 ●	5 ●	4 ●	5 ●	4 ●	5 ●	5 ●
Bundall DF	5	6	5	5	6	4	4	4 ●	4 ●	5	6	5 ●	6 ●	6 ●	5 ●	6 ●	5 ●	6 ●	6 ●
Nambour DF	5	6	5	5	6	4	4	4 ●	4 ●	5	6	5 ●	6 ●	6 ●	5 ●	6 ●	5 ●	6 ●	6 ●
Toowoomba MC	5	6	5	5	6	4	4	4 ●	4 ●	5	6	5 ●	6 ●	6 ●	5 ●	6 ●	5 ●	6 ●	6 ●
Rockhampton MC	5 ●	6 ●	5 ●	5 ●	6 ●	4 ●	4 ●	4	4	5 ●	6 ●	5 ●	6 ●	6 ●	5 ●	6 ●	5 ●	6 ●	6 ●
Mackay MC	5 ●	6 ●	5 ●	5 ●	6 ●	4 ●	4 ●	4	4	5 ●	6 ●	5 ●	6 ●	6 ●	5 ●	6 ●	5 ●	6 ●	6 ●
Townsville MC	5 ●	6 ●	5 ●	5 ●	6 ●	4 ●	4 ●	4	4	5 ●	6 ●	5 ●	6 ●	6 ●	5 ●	6 ●	5 ●	6 ●	6 ●
Cairns MC	5 ●	6 ●	5 ●	5 ●	6 ●	4 ●	4 ●	4	4	5 ●	6 ●	5 ●	6 ●	6 ●	5 ●	6 ●	5 ●	6 ●	6 ●
ADELAIDE MC	4	5	4	4	5	4	5	5 ●	5 ●	3	4	4 ●	5 ●	5 ●	4 ●	5 ●	4 ●	5 ●	5 ●
PERTH MC	4 ●	5 ●	4 ●	4 ●	5 ●	4 ●	5 ●	5 ●	5 ●	4 ●	5 ●	3	4	4	4 ●	5 ●	4 ●	5 ●	5 ●
HOBART MC	4 ●	5 ●	4 ●	4 ●	5 ●	4 ●	5 ●	5 ●	5 ●	4 ●	5 ●	4 ●	5 ●	5 ●	3	4	4 ●	5 ●	5 ●
LAUNCESTON MC	5 ●	6 ●	5 ●	5 ●	6 ●	5 ●	6 ●	6 ●	6 ●	5 ●	6 ●	5 ●	6 ●	6 ●	4	4	5 ●	6 ●	6 ●
DARWIN MC	4 ●	5 ●	4 ●	4 ●	5 ●	4 ●	5 ●	5 ●	5 ●	4 ●	5 ●	4 ●	5 ●	5 ●	4 ●	5 ●	3	4	4

The delivery paths highlighted in grey and indicated by a red dot ● may experience delays of up to two business days. For example an article lodged at Sydney West LF for delivery to Darwin will be delivered from business day 3 up to business day 6, with lodgement day being day zero.

These timeframes (in business days) are guidelines only and based on reasonable expectations and experience. To the maximum extent permitted by law (including the Australian Consumer Law), we do not accept liability for any loss or damage (including but not limited to consequential loss) resulting from a failure to deliver in accordance with these timeframes.

- Business days only – does not include weekends or public holidays.
- Delivery to the following External territories and remote areas, where services are on an available basis only, may be outside the standards stated. Their destination postcodes have been excluded from the table:
 - Lord Howe Island - 2898
 - Norfolk Island - 2899
 - Christmas Island - 6798
 - Cocos (Keeling) Islands - 6799
 - Antarctica - 7151.

For more information, refer to:

- the *PreSort Letters service guide* – 8833700
- the *Clean Mail service guide* – 8838878
- the *Acquisition Mail service guide* – 8839559.

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Reg = Regular Delivery