



ANNUAL Conference

9-11 SEPTEMBER 2025

Day 1 - Program Wednesday 10 September

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| Registration | 8:30am |
| Welcome - Jo Lim, VicWater CEO | 9:00am |
| Welcome to Country - Uncle Dave Wandin, Wurundjeri Elder | 9:05am |
| Chair's Opening Remarks - Therese Tierney, VicWater Chair | 9:15am |
| Keynote Presentation - Unlocking the Next Wave of Water Innovation - Will Sarni | 9:25am |
| Morning Tea Break | 10:25am |
| A View from the UK Water Industry - Hayley Monks, Echo Managed Services | 10:45am |
| Regulators Panel - Rebecca Billings, ESC and Joss Crawford, EPA, facilitated by Jo Lim, VicWater | 11:00am |
| Embedding Self Determination and Treaty Readiness in the Victorian Water Sector - Elly Patira, ESC, Greg Robinson, Barwon Water, Aunty Kym Monohan, Greater Western Water, Glenn Pellegrin, South East Water and Rueben Berg, First Peoples' Assembly of Victoria, facilitated by Tiffany White | 11:45am |
| Lunch Break | 12:30pm |
| Economic Outlook - Phin Zeibell, Treasury Corporation Victoria | 1:15pm |
| Building for Tomorrow: Growth and Infrastructure Panel - Lisa Kinross, CCF, Tim Mileham, DTP Neville Pearce, East Gippsland Water, facilitated by Margaret Riley, KBR | 1:45pm |
| Circular Economy Interactive Session: Designing out Waste Together - Jodie Bricout, Aurecon | 2:30pm |
| Afternoon Tea Break | 3:30pm |
| Singapore's National AI Strategy - Howie Sim, NCS | 3:50pm |
| IWN Resilience Through Innovation - Jason Cotton, IWN with Salesforce, NCS and WIPRO | 4:05pm |
| Close - conference sessions conclude for Day 1 | 5:00pm |
| Annual Conference Dinner (Inc. pre dinner drinks) | 6:30pm |



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Day 2 - Program Thursday 11 September

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| Coffee and Networking | 8:30am |
| Welcome Back - Jo Lim, VicWater CEO | 8:50am |
| Keynote Presentation - Understanding the Future Citizen - Lucinda Hartley | 9:00am |
| Morning Tea Break | 10:00am |
| Customer Technology Insights - Liz Pascarelli, Salesforce | 10:20am |
| Innovating the Customer Experience Panel - Catherine Wolthuizen, EWOV, Danny Gorog, Snap Send Solve, Sarah Cumming, Gippsland Water, Adele Rohde, GWMWater, facilitated by Tara Daniel, VicWater | 10:25am |
| Purified Recycled Water: Pathways to Community and Regulatory Acceptance Steve Capewell, Goulburn Valley Water | 11:10am |
| From Threats to Thriving: Cyber Security for a Better Tomorrow Panel - Kaustubh Vazalwar, RSM, Georgia Hunt, Maddocks, Wayne Pales, Barwon Water, facilitated by Craig Joyce, Cythera | 11:40am |
| Interactive Wrap up session - Jo Lim and Therese Tierney, VicWater | 12:25pm |
| Close - Conference sessions conclude | 12:55pm |
| Lunch and Depart | 1:00pm |

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